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| ABU ABDULLAH MOHAMMAD NEAZI. | |
|  | Contact : +881873880000  Alternative : 00971505491951 (Dubai)  E-mail : [md.neazi.bd@gmail.com](mailto:md.neazi.bd@gmail.com)  Current Location: Feni, Chittagong, Bangladesh. |
| **Personal Details:**  Name: **ABU ABDULLAH MOHAMMAD NEAZI.**  Date of Birth : 01st Jan, 1990  Religion : Islam  Nationality : Bangladeshi  Gender : Male  Marital Status : Unmarred.  Blood Group : AB+    **Passport Details:**   * Passport # : A07857467 * Date of Issue: 16 MAY 2023 * Date Of Expire: 15 MAY 2033 * Place of Issue: DIP/DHAKA   **Languages Known:**   * English: Fluent * Hindi: Speaking Known * Bengali: Mother Language   **Professional Skills:**   * Good Communicational and Interpersonal Skills * Hard working Team member * Very Energetic result oriented and organized. * Courageous true towards the duties. * Have a high respect for customer’s service. * Always keep on smiling under pressure. * Efficient and well behaved person. * Extremely hardworking self motivated and able to work independently. | **CAREER OBJECTIVES:**  ***Seeking a*** position with an organization where I can employ my skills and abilities and professional experiences for the growth and advancement of the organization while advancing my own growth and development alongside.  **KEY QUALIFICATIONS:**   * I have customer service experience in a reputed tale communication company in Bangladesh.   **Responsibilities of customer service officer :**   * Approach the customer with positive first response & greeting. * Escort customer to the service. * Chat with the customer with enthusiastic mind and smile. * Ensure the full customer satisfaction. * Ask the customer if there is anything else I can help?   **EDUCATIONAL QUALIFICATION:**   * ***Higher Secondary Certificate:***   (H.S.C) Group-General Year of Passing-2015.  BOU, Gazipur,  Dhaka.   * ***Secondary School Certificate:***   (S.S.C) Group-General Year of Passing-2012.  BOU, Gazipur,  Dhaka.  **COMPUTER LITERACY:**   * M/S Word, Excel & PowerPoint * Internet & Emails   **INTEREST:**   * Reading books of Different Sorts. * Travelling, Athletics, Swimming and Volunteer works.   **EXTRA CURRICULUM ACTIVITIES:**   * Involve with social welfare Organization. * Accustom to work with Multi Discipline workforces. * Boy Scout Member in High School.   **WORK EXPERIENCE:**   * **Company : ROBI AXIATA LTD.**   Position : HVU Specialist.  Duration : December 2014 to February 2016  Location : Feni, Bangladesh  ** Company : Hotel Metro International, Sylhet, Bang Jan, 2009 to August, 2009**   * **Company : ROBI AXIATA LTD.**   Position : Co-ordinator officer  Duration : March 2016 to May 2017  Location : Feni, Bangladesh   * **Company : TVS.**   Position : Marketing officer.  Duration : January 2019 to October 2023.  Location : Feni, Bangladesh.  **DECLARATION:**  *I hereby certify that the above information are true and correct according to the best of my knowledge & My Experience.*  Abu Abdullah Md Neazi. |